

FLORIDA DEO AND ID ME

Florida unemployment is now requesting everyone to create an account with ID me before you will be allowed to log into your DEO account.

You may notice that when you go to log in, you are redirected to a new page that asks you to enter your e-mail address and password. Most of you will have to click on forgot password. The DEO will text you a code to your phone to use to recover your password.

Once you're able to enter your e-mail and password, you will be redirected again to the ID me web page. Click on create a new account and enter your information. You will be asked to upload a photo of the front and back of your driver's license and then they will require a face scan – which is all done with your cell phone.

When you have entered the information correctly, you will get a screen that says, "your identity has been verified". Then you will be able to log into your unemployment account.

Please remember that every time you log in, they will text you a code to your phone to use for that session only. You will get a new code every single time.

Please use Career Source to answer any other questions you may have regarding your unemployment.